



Link Scheme Holdings Ltd

LINK Scheme ATM Footprint Report

August 2018 Report

Published on 10th October 2018

In LINK's Final Decision and Impact Assessment on the results of its Interchange Consultation, published on 31st January (<https://www.link.co.uk/about/news/link-moves-to-secure-future-of-free-atms/>), the Board of LINK set out its commitment to maintain free access to cash for many years to come through an extensive footprint of ATMs with the same coverage as now. The date of this commitment will therefore start from 1st February 2018.

This included a commitment to leave interchange unchanged for all existing free ATMs 1 kilometre or more away from another free ATM, to ensure that LINK's reduction in interchange would not give a reason for closure. These ATMs are known as Protected ATMs.

This also included a commitment to apply at LINK's discretion a premium of up to 30 pence to deal with specific problems with financial inclusion caused by loss of a Protected ATM. Should that premium not deal with the problem within 2 months an additional subsidy will be considered.

The Board has decided to publish the total number of Protected ATMs on 1st February 2018, and the number where free access has been removed through closure or by being turned into charging ATMs. Reports will be provided on a regular basis.

This report then sets out an analysis of the number of Protected ATMs no longer transacting and, after identifying where there is alternative access to cash provision (such as a Post Office counter providing free cash access), and where there is no public impact (for example, because the site was not accessible to the general public, e.g. it was within a closed company site), it shows the resultant number of sites that will be targeted for replacement with premiums. Note that where the loss is due to a security reason such as a raid, and there are no willing site owners, LINK will not plan a replacement until the security situation is judged safe again by local site retailers and ATM operators.

In addition to this, LINK also publishes on its website the number of free and charging ATMs by parliamentary constituency.

For questions about this report contact LINK at www.link.co.uk/contact-us/.



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| | Current Position | Net Change Since Last Month | Explanation/Definition |
|-----------------------------------|-------------------------|------------------------------------|---|
| Total Protected ATMs | 2,365 (100%) | Nil | Free-to-use ATMs that do not have another free-to-use ATM within 1 km. |
| Live ATMs | 2,264 (96%) | -25 | A live ATM is one that is connected to the LINK network and being used. |
| ATMs No Longer Transacting | 101 (4%) | +25 | An ATM that is not active (reason will need investigating to confirm if permanently closed, or if the closure is temporary due to operational issues such as an upgrade or machine change). In August, 32 Protected ATMs were identified as not transacting, 15 of which have been confirmed as closed and 17 are under investigation with Members. 7 Protected ATMs that were under investigation with Members in July have now resumed transacting giving a net change of +25. |

| | | | |
|---------------------------------------|----------------|------------|--|
| ATMs No longer Transacting | 101 (4%) | +25 | In August, 32 Protected ATMs were identified as not transacting but 7 that were under investigation with Members in July resumed transacting in August giving a net change of +25. |
| Temporarily Out of Action | 8 | +8 | Temporary issue with site, plan in place to re-install. |
| Investigations with Operator Underway | 69 | +9 | Under investigation. See note overleaf on changes to methodology. |
| ATMs Confirmed as Closed | 24 (1%) | +15 | Free-to-use ATM permanently closed or switched to pay-to-use. |

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|--------------------------------------|------------------|-----------|--|
| ATMs Confirmed as Closed | 24 (1%) | +15 | As above. |
| ATMs Not Being Replaced | 9 | +9 | Locations where consumer have free access to cash over the counter from the Post Office, or where the site was not accessible to the general public, e.g. inside a corporate building, or where there is a security issue. |
| ATMs Targeted for Replacement | 15 (0.6%) | +6 | Subsidies are being offered. |
| ATMs Not Replaced after 2 months | Nil | Nil | After 2 months from the premium offered, further assessment, and additional subsidies considered. |



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A list of the 24 locations where ATMs are Confirmed as Closed is included with this Report.

Where an ATM is confirmed as closed, LINK assesses whether there is a Post Office counter service nearby as an alternative method for consumers to access their cash. If there is not a Post Office and the previous ATM was publicly accessible, then the area will be designated as "ATM Targeted for Replacement". LINK does not own or operate ATMs and the siting of ATMs is a competitive market for ATM operators who choose to deploy where it makes sense for them to do so commercially. LINK therefore offers premiums to operators to support the deployment of a free-to-use ATM in locations designated as "ATMs Targeted for Replacement". Where an operator commits to an installation, it can take a number of months for the ATM to be replaced. This period can vary depending on a number of factors e.g. the time it may take to find a suitable and willing retailer, negotiating commercial contracts, buildings works or potentially planning consents.

Changes to LINK Methodology - The process for how Protected ATMs are assessed has changed since last month's report (July Footprint Report). All ATMs no longer transacting are now checked with LINK operators to understand the specific circumstances of the site before being assessed for further action hence a larger number of machines are categorised as "Investigations with Operator Underway". As the specific circumstances of each Protected ATMs are known, machines will be categorised with their latest position under the Current Position column.

Financial Inclusion Programme Update

See separate [ATM Financial Inclusion Dashboard](#).

Interchange Strategy Changes

On 16th July 2018, LINK announced changes to future interchange rates, canceling the third 5% cut due in 2020 and putting on hold the fourth due in 2021. LINK has not made any further changes to its interchange strategy since this date.