

Link Scheme Holdings Ltd CPMI - IOSCO Public Disclosure for the LINK Payment System 31st December 2025

Responding Institution: Link Scheme Holdings Ltd

Jurisdiction: UK (English and Welsh Law)

The Bank of England

Authorities Regulating:Payment Systems Regulator
Financial Conduct Authority

31st December 2025

Disclosure Location: LINK / Policies and Regulation

For further information, please contact: risk@link.co.uk

Date of Disclosure:



1 Executive Summary

Link Scheme Holdings Ltd (LINK) is the UK's largest cash machine network, connecting virtually all the UK's ATMs and ensuring communities have the access to cash that they need through channels such as ATMs and cashback at retailers' tills. LINK is the only way banks and building societies can offer their customers access to cash across the whole of the UK. All the UK's main debit and ATM card issuers are LINK Members. Cash machine operators join LINK in order to offer cash to the 100 million-plus LINK enabled UK cards in circulation.

The LINK Network is a fundamental part of the UK's payments infrastructure and cash machines are by far the most popular channel for cash withdrawal in the UK, used by millions of consumers every week.

LINK is a competitive scheme. There is no requirement to join LINK, and VISA and Mastercard are examples of competitors in the UK. LINK supports a free-to-use and pay-to use model, and it is the competitive choice of LINK's 28 Network Members. A full list of Network Members can be found on LINK's website here.

Those applying for membership of the LINK Scheme must meet specific membership criteria, both at the time of application and throughout the duration of their membership. Each Network Member is obliged to sign binding contracts in the form of a Members Agreement and a Switching and Settlement Agreement.

In terms of scale, the LINK Network is a high resilience, high volume, real-time system connecting circa 43,000 ATMs, and conducting over one million switch transactions a week and over billion transactions a year, while processing around 921 million cash withdrawals each year, dispensing around £80 billion in cash across the LINK Network.

LINK publishes weekly volumes and values of its transactions and they can be accessed LINK / Weekly volume and value data.

Cash use for payments is in long term decline, and this means that LINK volumes are also trending downwards. While the overall reduction in transactions will put additional strain on providing free access to cash, LINK remains focused on fulfilling its strategic objectives.

These objectives are:

- 1. Deliver satisfactory consumer access to cash.
- 2. Deliver effective operational resilience and risk management.

Comprehensive details on how LINK is helping people across the UK can be found on the LINK website.

The role LINK plays in the stability of the UK's economy has been recognised under s.184 of the Banking Act 2009, meaning that the Bank of England supervises LINK. The Bank achieves two objectives through its supervision of financial market infrastructures (FMIs) such as LINK: to ensure FMIs take appropriate steps to mitigate risks they face, given the



systemic impact of a failure of an FMI; and to ensure that FMIs mitigate or do not increase risk in the financial system more generally.

As LINK is a recognised payment system, it must have regard to the internationally agreed CPMI-IOSCO Principles for Financial Market Infrastructures (Principles). This public disclosure sets out how LINK has performed against these Principles and is set out under the disclosure framework. The Principles can be found at www.bis.org/cpmi/publ/d101a.pdf.

There are sixteen Principles that apply to LINK: 1, 2, 3, 4, 5, 7, 8, 9, 13, 15, 16, 17, 18, 21, 22, and 23. The eight remaining Principles: 6, 10, 11, 12, 14, 19, 20 and 24 do not apply. The key questions relevant to applicable Principles have been answered in accordance with the IOSCO methodology and based upon the policies and procedures in place on 30th September 2025. This year's submission considered the work delivered since the last detailed report was completed in 2023.

LINK maintains a mature risk management framework, which comprehensively manages its risks through a robust three lines of defence governance model. This sound risk management framework includes policies, processes, procedures, and systems that enable LINK to identify, measure, monitor, and effectively manage the range of risks that arise in or are borne by LINK Scheme. LINK's management of risk is outlined in its Enterprise Risk Management Framework (ERMF) which documents how the Board and Senior Management Team are ultimately responsible for managing the level of aggregate risk tolerance and capacity for LINK.

2 Summary of Major Changes Since Last Disclosure

This year's submission takes stock of the work completed over the past year on Access to Cash in a declining market.

The UK Parliament has required the FCA, to keep a check on how cash is provided and ensure that everyone who needs it has local access to cash. The FCA has set out how it will do this in its Access to Cash Sourcebook ("the Rules") to ensure that, as cash access services develop over time, they continue to be provided on a reasonable basis. The Rules came into force on 18th September 2024 and apply to LINK following its designation on 24th May 2024 by the Treasury as a Coordination Body, when assessing cash access needs within communities and recommending solutions if any deficiencies are identified.

In its Coordination Body role, LINK continues to evaluate communities against Criteria agreed by the major UK banks and consumer groups in any location where bank branches are closing, or where a member of a community highlights a problem accessing cash. This includes working with communities to make sure cash access is right for their area. LINK analyses and recommends new cash services including a mix of shared banking hubs and automated deposit services in locations which meet a minimum threshold using these Criteria.

To support the ERMF, LINK has continued to invest and develop its Operational Resilience approach, reviewing and enhancing the holistic management of resilience across the LINK ecosystem. This work ensures that LINK is able to maintain operations and recover in a timely manner in the event of a disruption or unplanned incident, thereby protecting consumers, assets and brand.



3 General Background on the FMI

3.1 General Description of LINK and the Market it Serves

LINK is the UK's cash machine network connecting virtually every cash machine in the UK to over 100 million UK issued LINK-enabled cards. LINK also runs a cashback without purchase service, enabling cash withdrawals and balance enquiries at participating retailers' tills. LINK is the only way banks and building societies can offer their customers access to cash across the whole of the UK. All the UK's main debit and ATM card issuers are LINK Members.

LINK is a competitive scheme. There is no requirement to join LINK, and VISA and Mastercard are examples of competitors in the UK. Any ATM operator wanting to deploy cash machines or counter terminals in the UK to acquire transactions from LINK-enabled cards must become a <u>LINK Member</u>. LINK allows both free-to-use and pay-to-use transactions on its network, with free-to-use machines being funded directly by card issuing banks and building societies.

LINK sets the Rules for ATM operators who want their cash machines to be part of the UK ATM Network or card issuers who want their cardholders to be able to use the UK ATM Network. Almost every cash machine in the UK, both free-to-use and pay-to-use, is connected to LINK, giving cardholders nationwide access to cash.

LINK is a key part of the UK's financial services infrastructure working alongside Bacs Payment Schemes Limited, CHAPS, Cheque and Credit Clearing Company and Faster Payments to ensure efficient payments for people in the UK.

In terms of scale, the LINK Network is a high resilience, high volume, real-time system connecting circa 43,000 ATMs, and conducting over one million switch transactions a week and over a billion a year, while processing around 921 million cash withdrawals each year, dispensing around £80 billion in cash across the LINK Network.

When a consumer withdraws cash from a LINK-enabled free-to-use machine which is not owned by the consumer's bank, the consumer's bank pays a fee to the ATM provider to cover the cost of its transactions. This fee is known as Interchange.

LINK is committed to maintaining free access to cash across the UK for a long as consumers need it. This includes maintaining the coverage of free-to-use ATMs in the most remote and rural locations, as well as improving free access in the most deprived areas of the UK.

LINK has operated a <u>Financial Inclusion Programme</u> (Programme) since 2006. The Programme is focused on improving free cash access in the most deprived and remote areas of the UK. LINK produces monthly Footprint and Dashboard Reports which give the public a view on the current status of the coverage of the ATM network in the UK. The latest reports can be downloaded from the <u>LINK website</u>.



3.2 General Organisation of LINK

Link Scheme Holdings Ltd. (LINK) is the operator of the LINK Scheme as set out in the Financial Services (Banking Reform) Act 2013. LINK is recognised as an inter-bank payment system under section 184 of the Banking Act 2009, bringing LINK into the scope of the Bank of England's supervisory regime. This is because of the crucial role that LINK plays in the UK economy as the main facilitator of free-to-use cash withdrawals.

Link Scheme Holdings Ltd is a company limited by guarantee. <u>LINK Members</u> are the companies that issue cards used in ATMs and provide ATMs and cash at the till terminals.

Link Scheme Holdings Ltd is regulated by the Bank of England, the Payment Systems Regulator, and Financial Conduct Authority. LINK is also overseen by HM Treasury.

The Link Scheme Holdings Ltd Board comprises a Chair, six (6) Independent Non-Executive Directors, and the Chief Executive, the only Executive Director of the Scheme.

An overview of the individual LINK Board members is provided in the <u>LINK / Governance</u> section of the <u>LINK website</u>.

LINK has four Board committees, the Risk Committee, the Remuneration Committee, the Nominations Committee, and the Audit Committee. All Committees have delegated authority from the Board, however responsibility for major decisions, including the Rules of the LINK Scheme and setting the Interchange fees, rests with the Board.

In addition to the Board, LINK has an independent Consumer Council established to represent the interests of consumers and advise the Link Scheme Holdings Ltd (LINK) Board on consumer issues that relate to the LINK Scheme. You can find out more about the work of the Consumer Council and read its Annual Report here.

3.3 Legal and Regulatory

LINK is considered systemically important by UK policymakers and as such is designated as a Financial Market Infrastructure under the Financial Service (Banking Reform) Act 2013. Accordingly, LINK is regulated by the Bank of England as one of a handful of systemic payment systems in the UK. The Bank's focus is on ensuring that LINK manages systemic integrity effectively.

LINK is also regulated by the Payment Systems Regulator (PSR), which is concerned with ensuring that it meets the needs of its service users, and is effective at competition and innovation.

As of 24th May 2024 LINK has been designated by HM Treasury as an operator of "cash access coordination arrangements" under section 131R(1) of the Financial Services and Markets Act 2000 (FSMA) separately in connection with its work as Coordination Body. This means that from 18th September 2024 LINK became subject to Financial Conduct Authority (FCA) supervision and must comply with the rules made by the FCA in its Access to Cash Sourcebook ("the Rules").

LINK has in place a series of legally binding contractual documents between the various parties involved in the Scheme, which provide an effective framework within which the Scheme operates. The most important of these are the Members Agreement which sets out



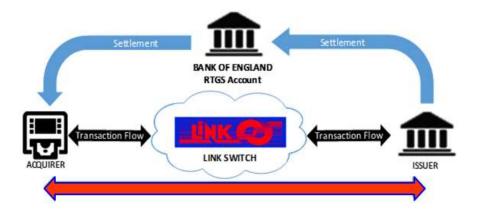
the Governance and Rules for Network Members; and the Switching and Settlement Agreement which exists between LINK, the third party that provides the infrastructure, and the Network Members.

The LINK Board and the Senior Management Team work closely with all regulators, the infrastructure provider, and the Network Members to ensure safety and reliability of the Payment System.

3.4 System Design and Operations

3.4.1 Overview

LINK provides the infrastructure that enables consumers in the UK who have a LINK-enabled card issued by their bank or building society to access their cash from a LINK enabled ATM. It does this by linking the Issuer (the bank or building society that issued the card and with whom the consumer holds their account) and the Acquirer (the bank, building society, or Independent ATM Deployer (IAD) who operates the machine from which cash is withdrawn), and providing a mechanism for balances owed by Issuers to Acquirers to be settled.



3.4.2 Processing a LINK Transaction

A typical LINK transaction follows these basic steps, and usually takes no more than a few seconds to complete:

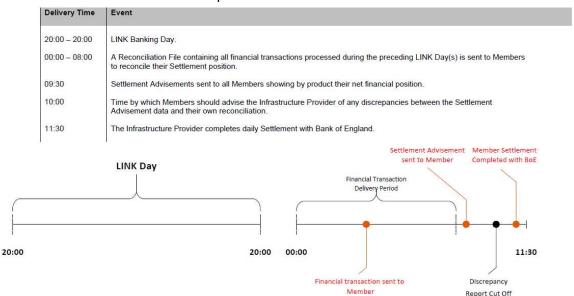
- 1. A customer with a LINK-enabled card makes a request at a LINK terminal (operated by an Acquirer), usually to withdraw cash;
- 2. The Acquirer sends relevant cardholder information together with the transaction request to the LINK Network:
- 3. The LINK Switch reads the information, undertakes basic checks, and forwards an authorisation request to the customer's bank or building society (the Issuer);
- 4. The Issuer conducts a series of checks to validate the request before returning a response, either providing approval for, or declining, the requested transaction;
- 5. The LINK Switch receives the response and relays it to the Acquirer who will then process the transaction or indicate that it has been declined.



The funds for each approved cash withdrawal are paid by the Issuer to the respective Acquirers through the LINK Settlement process. The LINK Settlement process runs each English Banking Day.

3.4.3 LINK Settlement

An overview of the LINK Settlement process is as follows:



LINK transactions can take place at any time of the day or night; therefore, a LINK day runs over 24 hours - from 8pm on any given day to 8pm on the following day. All LINK transactions that are processed during the LINK day are then netted off for settlement purposes resulting one settlement position per Network Member.

Overnight, Network Members are sent a record of their individual settlement positions by the infrastructure provider, so that they can reconcile this with their own internal records. Any discrepancies need to be notified to the infrastructure provider so that these can be investigated and resolved prior to settlement taking place.

Settlement of monies owed to and from Network Members takes place at the Bank of England using the Bank's Real Time Gross Settlement System shortly before 11.00am on the banking day following the close of the LINK day. In the case of weekends and Bank Holidays, positions accumulated over preceding LINK days are amalgamated and are settled on the first banking day following the weekend or Bank Holiday.

Interchange fees due in respect of LINK transactions are calculated by the infrastructure provider on the first working day of the month and settled on the second working day of the month.

3.4.4 LINK Participants

There are several different participants in the LINK Scheme, fulfilling a variety of different roles:



Link Scheme Holdings Ltd (LINK) – The Operator of the LINK Payment System as set out in the Financial Services (Banking Reform) Act 2013.

LINK Scheme Executive – The LINK Scheme Executive is accountable to the Board and is responsible for the day-to-day running of LINK and managing LINK from a strategic perspective. The role of the Scheme Executive includes overseeing the performance of service providers, ensuring that they meet their contractual obligations towards LINK, administering Scheme membership and overseeing Network Members, ensuring that they are operating in accordance with Scheme Rules.

Infrastructure Provider – The infrastructure which enables LINK is provided by an outsourced service provider, currently Vocalink. It is responsible for ensuring that the infrastructure is operated in accordance with the Switching Settlement Agreement, maintaining a high level of operational availability and resilience as set out in the Service Level Agreement.

Issuers – The banks and building societies that issue LINK-enabled cards to their customers. They are responsible for ensuring that they comply with the Scheme Rules, thereby contributing to the ongoing security and resilience of the network, and for ensuring that Settlement is funded.

Acquirers – The banks, building societies and IADs who operate the cash machines that make up the Network. They are responsible for ensuring that the machines they operate are run efficiently and securely and that they are regularly replenished with cash, operating in accordance with the Scheme Rules, thereby contributing to the ongoing security and resilience of the Network.

Certified Service Bureaux (CSB) – Network Members (both Issuers and Acquirers) can choose to connect directly with the network or through a third party CSB. The CSB is responsible for ensuring that it operates in accordance with the Scheme Rules and that the Network Member(s) that it operates on behalf of remain connected to the network and do so in a secure and reliable manner.

Bank of England – The Bank of England, through its Real Time Gross Settlement System, provides the system through which settlement of LINK Settlement takes place.

Consumers – Consumers of the banks and building societies who use their LINK-enabled cards. Their responsibilities extend to keeping their cards and PIN details secure, thereby contributing to the secure operation of the Network and protecting it from fraudulent activity.

3.4.5 Framework for the Comprehensive Management of Risks

Having an effective framework for identifying and managing the risks facing LINK is a fundamental enabler to LINK being able to meet its objectives and to deliver against its regulatory obligations as a systemic risk manager.

In April 2016, LINK was recognised as a Financial Market Infrastructure (FMI) by HM Treasury (HMT). An FMI facilitates the clearing, settlement and recording of monetary (or other) financial transactions in the market it serves. In this case the LINK Scheme "Settles" money owed through transactions performed at the ATM to its participants of the Scheme.

If LINK operations are not managed properly, LINK can pose significant risks to the financial system therefore, it is imperative that LINK has an effective risk management structure in place to meet its risk management obligations.



As an important and regulated UK Financial Market Infrastructure, LINK is committed to providing a resilient, safe, and reliable ATM network for service users and consumers. This means that it has a professional duty to ensure the identification, mitigation and consistent management of all risk and compliance matters which could affect this, should they arise.

LINK's objective is to:

- 1. Deliver satisfactory consumer access to cash.
- 2. Deliver effective operational resilience and risk management.

LINK's approach to managing risk is multi-dimensional, with a number of component parts making up the Enterprise Risk Management Framework (ERMF).

These different components are set out in the diagram below:

Enterprise Risk Management Framework (ERMF)



LINK has defined Risk Appetites within which it aims to operate, set by the Board. These Risk Appetites articulate the level of risk that LINK is willing to accept in achieving its objectives and managing the different types of risk that LINK faces.

In defining Risk Appetites, the Board has set out both appetite and Risk Tolerances. Appetites define the parameters within which the business expects to operate, recognising that from time-to-time performance may slip outside of appetite. Controls are in place to manage risk such that the business is ordinarily operating within the appetites set. Risk Tolerances define the limit of the Board's tolerance for particular outcomes. Controls are designed and implemented such that they prevent these outcomes occurring.

4 Principle by Principle Summary Narrative Disclosure



Principle 1 - Legal Basis of the LINK Scheme

An FMI should have a well-founded, clear, transparent, and enforceable legal basis for each material aspect of its activities in all relevant jurisdictions.

LINK is a UK-based company with its headquarters in Harrogate, North Yorkshire. Its business activities, contracts and Scheme Rules are all governed by English and Welsh law.

The requirements to become, and remain a Network Member of LINK, are based on a clear, transparent, and enforceable legal basis for its operation of the LINK Scheme. All documents have been prepared with the support of external independent legal advice.

Principle 2 - Governance of the LINK Scheme

An FMI should have governance arrangements that are clear and transparent, promote the safety and efficiency of the FMI, and support the stability of the broader financial system, other relevant public interest considerations, and the objectives of relevant stakeholders.

LINK has in place established governance arrangements for the Board of Directors, Senior Management, and its stakeholders. The governance arrangements are supported by LINK's Strategic Plan ("the Plan"), are clear and transparent, promoting the safety and efficiency of LINK. The Plan also supports the stability of the broader financial system, and the objectives relevant to maintaining access to cash.

Principle 3 – Management of Risks

An FMI should have a sound risk-management framework for comprehensively managing legal, credit, liquidity, operational, and other risks.

LINK has in place an integrated Enterprise Risk Management Framework for comprehensively managing risk through a robust three lines of defence governance model. The risk management framework includes frameworks, policies, processes, procedures, and systems that enable LINK to identify, measure, monitor and effectively manage the range of risks that arise in or are borne by LINK Scheme. Risk appetite is clearly articulated and regularly reviewed by Senior Management and the Board.

Principle 4 - Credit Risk

An FMI should effectively measure, monitor, and manage its credit exposures to participants and those arising from its payment, clearing, and settlement processes. An FMI should maintain sufficient financial resources to cover its credit exposure to each participant fully with a high degree of confidence. In addition, a CCP that is involved in activities with a more-complex risk profile or that is systemically important in multiple jurisdictions should maintain additional financial resources sufficient to cover a wide range of potential stress scenarios that should include, but not be limited to, the default of the two participants and their affiliates that would potentially cause the largest aggregate credit exposure to the CCP in extreme but plausible market conditions. All other CCPs should maintain additional financial resources sufficient to cover a wide range of potential stress scenarios that should include, but not be limited to, the default of the participant and its



affiliates that would potentially cause the largest aggregate credit exposure to the CCP in extreme but plausible market conditions.

LINK has a robust framework for managing its settled net indebtedness for transaction values and maintains capital and reserves in the form of liquid assets to ensure a recovery or orderly wind down of LINK's critical operations and services if a wind down event, as identified in LINK's Recovery and Wind Down Plan materialises.

LINK's business strategy is aligned with clearly defined Risk Appetite and Risk Tolerance statements, including in respect of credit and liquidity risk. LINK has in place a range of tools to mitigate and manage these risks. Examples of these tools are LINK's Enterprise Risk Management Framework which enables it to identify and manage the risks it faces. LINK's Risk Taxonomy identifies key categories of risk faced by LINK which are captured where appropriate within the relevant Risk Register. LINK also has robust processes in place to manage any exposures to participants and those that can arise from its payment and settlement processes.

Principle 5 - Collateral

An FMI that requires collateral to manage its or its participants' credit exposure should accept collateral with low credit, liquidity, and market risks. An FMI should also set and enforce appropriately conservative haircuts and concentration limits.

The Board is satisfied that its collateral requirements are proportionate and risk sensitive.

Principle 6 - Margin

Not Applicable to the LINK Scheme.

Principle 7 - Liquidity Risk

An FMI should effectively measure, monitor, and manage its liquidity risk. An FMI should maintain sufficient liquid resources in all relevant currencies to effect sameday and, where appropriate, intraday and multiday settlement of payment obligations with a high degree of confidence under a wide range of potential stress scenarios that should include, but not be limited to, the default of the participant and its affiliates that would generate the largest aggregate liquidity obligation for the FMI in extreme but plausible market conditions.

LINK does not guarantee Settlement in the event of Network Member default. Network Members are informed of their Settlement position in advance of Settlement being completed at the Bank and are required to fund Settlement through accounts held at the Bank. LINK makes use of a Liability Manager tool that monitors real-time liability positions of Network Members and issues automatic alerts when pre-agreed exposure thresholds are reached. LINK has processes which include a playbook of stress test scenarios to ensure it is monitoring and managing the liquidity risk across the ecosystem.

Principle 8 – Settlement Finality



An FMI should provide clear and certain final settlement, at a minimum by the end of the value date. Where necessary or preferable, an FMI should provide final settlement intraday or in real time.

LINK has clear final settlement rules, outlined within the Scheme Rules. The Issuer is bound under the Members Agreement and the Switching and Settlement Agreement to settle its indebtedness to the Acquirer. The Issuer pays the Acquirer via Settlement and debits its individual cardholder's account in respect of the completed transaction.

Principle 9 – Money settlements

An FMI should conduct its money settlements in central bank money where practical and available. If central bank money is not used, an FMI should minimise and strictly control the credit and liquidity risk arising from the use of commercial bank money.

LINK Settlement takes place using the Bank's Real Time Gross Settlement (RTGS) system in Sterling.

Principle 10 - Physical Deliveries

Not Applicable to the LINK Scheme.

Principle 11 - Central Security Depositories

Not Applicable to the LINK Scheme.

Principle 12 - Linked Obligations

Not Applicable to the LINK Scheme.

Principle 13 - Default Rules and Procedures

An FMI should have effective and clearly defined rules and procedures to manage a participant default. These rules and procedures should be designed to ensure that the FMI can take timely action to contain losses and liquidity pressures and continue to meet its obligations.

LINK has a comprehensive Default plan and a regular testing process to ensure it has up to date defined rules and procedures to manage a participant default. The process articulates clearly defined actions in the event of a Network Member default. These actions are designed to ensure that LINK can take timely action, along with the Bank of England, to contain any losses or liquidity pressures across the Scheme.

These processes are tested regularly with the Infrastructure Provider to ensure LINK continues to meet its obligations as an FMI.

Principle 14 - Segregation and Probability

Not Applicable to the LINK Scheme.



Principle 15 – General Business Risk

An FMI should identify, monitor, and manage its general business risk and hold sufficient liquid net assets funded by equity to cover potential general business losses so that it can continue operations and services as a going concern if those

Losses materialise. Further, liquid net assets should at all times be sufficient to ensure a recovery or orderly wind-down of critical operations and services.

LINK's sound financial and operational planning protects against general and operational business risk. These risks are identified, monitored, and managed through the arrangements outlined below, which explain how LINK effectively discharges its systemic risk management responsibilities. The appropriate management of those risks effectively mitigates any wider systemic risk implications for LINK's Network Members and the broader financial markets

Principle 16 - Custody & Investment Risks

An FMI should safeguard its own and its participants' assets and minimise the risk of loss on and delay in access to these assets. An FMI's investments should be in instruments with minimal credit, market, and liquidity risks.

LINK assets are protected to minimise the risk of loss of and delay in access to its assets, which is consistent with LINK's risk profile.

Principle 17 – Operational Risk

An FMI should identify the plausible sources of operational risk, both internal and external, and mitigate their impact through the use of appropriate systems, policies, procedures, and controls. Systems should be designed to ensure a high degree of security and operational reliability and should have adequate, scalable capacity. Business continuity management should aim for timely recovery of operations and fulfilment of the FMI's obligations, including in the event of a wide-scale or major disruption.

Operational risk is managed through a comprehensive framework that includes controls, incident management, and business continuity arrangements. LINK's Business Resilience framework supports a holistic ecosystem approach to operational resilience ensuring alignment across critical services and third-party dependencies.

Principle 18 - Access and Participation Requirements

An FMI should have objective, risk – based, and publicly disclosed criteria for participation, which permit fair and open access.

LINK promotes fair and open access to its participants. The Membership of the Scheme is open to any organisation that meets the criteria set out in the Operating Rules. LINK continuously improves its Rules in line with the market it serves, to help control the risks to which it is exposed by its participants. LINK reviews and strengthens the applicable key areas within the Rules to ensure they are based upon reasonable risk related requirements, in line with LINK's business model



Principle 19 – Tiered Participation Arrangements

Not Applicable to the LINK Scheme.

Principle 20 - FMI Links

Not Applicable to the LINK Scheme.

Principle 21 – Efficiency and Effectiveness

An FMI should be efficient and effective in meeting the requirements of its participants and the markets it serves.

LINK's system is designed and operated to meet participant and market needs efficiently, with performance metrics and stakeholder feedback to meet the needs of its Network Members and the consumers they serve.

Principle 22 - Communication procedures and standards

An FMI should use, or at a minimum accommodate, relevant internationally accepted communication procedures and standards in order to facilitate efficient payment, clearing, settlement, and recording.

LINK's communication procedures are clear, timely, and support international telecoms standards. The LINK messaging standard is based on the international ISO 8583 standard for financial transaction card originated interchange messaging

Principle 23 - Disclosure of Rules, Key Procedures and Market Data

An FMI should have clear and comprehensive rules and procedures and should provide enough information to enable participants to have an accurate understanding of the risks, fees, and other material costs they incur by participating in the FMI. All relevant rules and key procedures should be publicly disclosed.

LINK has completed a review of information published on its website and concluded that there are no further disclosures required.

Contract governance matters are reserved to a decision of the Network Members. Corporate governance matters are decisions which are reserved to the Board.

Principle 24 – Disclosure of Market Data by Trade Repositories

Not Applicable to the LINK Scheme.

5 List of Publicly Available Resources



In addition to the information contained within this document, all publicly available resources can be found on the <u>LINK website</u>.